

Cancellation policy for yoga classes with Rachel Young

If you do not cancel your class, using the correct cancellation process, you may be preventing someone else from getting on their mat to practice.

We are all connected and what may seem like a small decision to you will have a positive or negative impact on another person.

Cancellations are your responsibility.

- Cancellations must be made up to 2 hours before class starts and you will then retain your class credit.
- Cancellations are made via the cancellation link in your class confirmation email. It's very quick and easy to do.
- Failure to cancel equates to *not* cancelling your class using the cancellation link in your confirmation email up to 2 hours before class.
- If you fail to cancel your class 2 times in a month you will be prevented from booking any more classes.
- If you email, text or call me in the lead up to the final 2 hours before class, without cancelling online, this counts as a no-show.
- If you realise you can't make class in the final 2 hours before class starts, please text me 07766 318813. This is important. Please don't just not show up. Doing this means another person could have practiced and I request this out of courtesy to me showing up to teach.

Thank you for your understanding.

Rachel